

SAP America

Win/Loss Analysis Survey Results



Johnson & Johnson

vey Type:

Win

Category:

Direct

Survey Status:

No Project

Transfer Date: 3/28/03

Survey Result:

No Project

Key Business Profile and Logistics

Company:

Johnson & Johnson

Company ID:

30696

Project ID:

553561

Address:

410 George Street

New Brunswick, NJ 08901

Telephone:

908-524-2992

Annual Revenue:

\$33,004 million

Employees:

101,800

Fiscal Year End:

December

Corporate HQ:

New Brunswick, NJ

Website:

www.jnj.com

Code:

2834

Sector:

Manufacturing

Industry:

Pharmaceuticals

Survey Summary

Johnson & Johnson is one of the world's largest, most diversified health care product makers. The company operates in three sectors: consumer products (Tylenol and Motrin analgesics, Reach toothbrushes, Band-Aid bandages); medical devices and diagnostics (ACUVUE contact lenses, surgical instruments, joint replacements); and pharmaceuticals (anemia drug Procrit, epilepsy medication Topamax, and Ortho-Novum oral contraceptives). Johnson & Johnson expands its product line by acquiring or partnering with smaller firms that develop new technologies.

Mr. Chuck Wyckoff, vice president atlas project, indicated that the company has not evaluated EHS and has no plans to evaluate it in the near future. Mr. Wyckoff explained that the firm had purchased R/3, BW and CRM and is currently in the process of rolling them out. In January 2004, the company plans to implement BW and then R/3. In July 2004, it plans to implement CRM. Mr. Wyckoff stated that the company is in the configuration process now and has no plans to conduct any further evaluations at this time.

The assistant to Mr Larry Pickering, vice president, corporate development, contacted SAP on behalf of Mr. Pickering, and confirmed that the company has not recently evaluated EHS.

North America Win/Loss data is SAP confidential, proprietary and/or trade secret information intended for SAP internal use only. Disclosure and protection of this type of information is governed by SAP's employee Confidentiality rinent and any unauthorized disclosure will be deemed a violation thereof. North America Win/Loss reports may not be distributed externally without the recipient's signature on non-disclosure agreements or prior SAP vernanagement approval. As Win/Loss information is highly confidential, internal distribution of Win/Loss data is restricted and the posting of data in electronic forms must receive prior written approval by the North ca Win/Loss Program Management



SAP America

Win/Loss Analysis Survey Results



Johnson & Johnson

Contact List

Contact:

Mr. Vincent Raets

Type:

INFL

Title:

IM Operations Controlling

Level:

5

Address:

1 Johnson & Johnson Plaza New Brunswick, NJ 08933

Interviewed:

No

Telephone:

732-524-0400

Contact:

Mr. Raymond Ruddon

Type:

DECM

Title:

Vice President, Science and Technology

Level:

2

Address:

1 Johnson & Johnson Plaza New Brunswick, NJ 08933

Interviewed:

No

Telephone:

732-524-0400

Contact:

Ms. JoAnn Heffernan Heisen

Type:

DECM

\e:

Vice President and CIO

Level:

1

Address:

1 Johnson & Johnson Plaza

New Brunswick, NJ 08933

Interviewed:

No

Telephone:

732-524-0400

Contact:

Mr. Robert Daretta

Type:

DECM

Title:

EVP, Finance, CFO, and Director

Level:

1

Address:

1 Johnson & Johnson Plaza

New Brunswick, NJ 08933

Interviewed:

No

Telephone:

732-524-0400

North America Win/Loss data is SAP confidential, proprietary and/or trade secret information intended for SAP internal use only. Disclosure and protection of this type of information is governed by SAP's employee Confidentiality imment and any unauthorized disclosure will be deemed a violation thereof. North America Win/Loss reports may not be distributed externally without the recipient's signature on non-disclosure agreements or prior SAP we management approval. As Win/Loss information is highly confidential, internal distribution of Win/Loss data is restricted and the posting of data in electronic forms must receive prior written approval by the North ca Win/Loss Program Management.



SAP America

Win/Loss Analysis Survey Results



Johnson & Johnson

Mr. Stephen Cosgrove

Type:

DECM

Title:

Corporate Controller

Level:

2

Address:

1 Johnson & Johnson Plaza New Brunswick, NJ 08933

Telephone:

732-524-0400

Interviewed:

No

Contact:

Mr. Larry Pickering

Type:

DECM

Title:

Vice President, Corporate Development

Level:

2

Address:

1 Johnson & Johnson Plaza New Brunswick, NJ 08933

Interviewed:

No

Telephone:

732-524-0400

Type:

DECM

Contact:
Title:

Vice President Atlas Project

Level:

2

Address:

410 George Street

Mr. Chuck Wyckoff

Interviewed:

Yes

New Brunswick, NJ 08901

Interviewed:
Interview Date:

3/11/03

phone:

904-443-1084

INFL

Contact:
Title:

Mr. Fernando Lopez

Type:

5

Address:

....

Level:

410 George Street

New Brunswick, NJ 08901

Senior Programmer/Analyst

Interviewed:

No

Telephone:

904-443-3909

North America Win/Loss data is SAP confidential, proprietary and/or trade secret information intended for SAP internal use only. Disclosure and protection of this type of information is governed by SAP's employee Confidentiality ment and any unauthorized disclosure will be deemed a violation thereof. North America Win/Loss reports may not be distributed externally without the recipient's signature on non-disclosure agreements or prior SAP remains approval. As Win/Loss information is highly confidential, internal distribution of Win/Loss data is restricted and the posting of data in electronic forms must receive prior written approval by the North as Win/Loss Program Management.